



## **Contact Information**



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# **KEN MUNGAR**

## ***Chief Information Technology Officer***

As an IT leader with more than 28 years of experience and strong leadership skills, I am interested in the role Chief Information Security Officer at Ontario Health West.

I am a highly experienced and successful Chief Information Security Officer with a proven track record in developing and implementing security strategies for organizations. As a Certified Information Systems Security Professional (CISSP), I have helped organizations in managing complex risk and governance challenges to support a diverse range of stakeholders.

In the past three years, I have led the senior management team in the creation of a Disaster Recovery Plan, a Business Continuity Plan, and the development and implementation of a Cyber Security Plan that has received acclamation from other Community Health Centres in Ontario.

In my current role as Data and Information Technology Lead at Grand Bend Area Community Health Centre, I have acted in the capacity of Chief Information Security Officer for the busy medical centre. I have strategically created a technology infrastructure by deploying next generation firewalls, backup solutions, endpoint security, and developing a staff training program.

I am excited about this opportunity and making a difference in the healthcare landscape and the communities that you serve. I am eager to put my knowledge and experience to work in protecting Ontario Health West's digital assets from threats.

I believe that my ability to think strategically and act decisively is a valuable asset that would serve me well in this role. I welcome the opportunity to discuss this role in more detail and how I can be of value to Ontario Health West.

Thank you again for your time and consideration.

Sincerely,

Ken Mungar CISSP (943799)



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# KEN MUNGAR

## *Chief Information Security Officer*

Working as a Data and Information Technology Manager in the capacity of a Chief Information Security Officer, I manage the data and keep the technology running. But mostly I find myself keeping the assets safe from threats. I am passionate about helping others keep cyber safe.

## Experiences

### **Data and Information Technology Manager**

Grand Bend Area Community Health Centre - 2012 to current

The Grand Bend Area Community Health Centre started as a small two doctor clinic and evolved into a full-service community health centre with primary care, physiotherapy, diabetes, social work, dietitians, and community groups concentrating on better health.

- I was hired to advance the Grand Bend Area Community Health Centre technology to standards that were consistent with Ontario Health Best Practice. Their technology landscape was rudimentary and needed to be a more advanced environment. So, I designed from the ground up, the infrastructure that was needed to support the organization's strategic plan. The plan was to meet the software requirements for a new electronic medical records system. I reviewed the set forth requirements and built an infrastructure that exceeded the requirement. By doing so, I prepared the future for the next generation of electronic medical records.
- I was tasked with keeping the organization safe from cyber attacks. I started from the outside moving inward. Firewall, endpoint protection, backup strategies, and employee training. Next came the business continuity plan, disaster recovery plan, and the cybersecurity plan. Built into those were policies and procedures, hardening of the systems, and employee training. I believe that with these measures, I have created an infrastructure that is 99% safe. I have created a Cybersecurity plan that is mirrored by other community health centres.
- I am leaving the Grand Bend Area Community Health Centre to advance my career into higher management.



## Skills

- Strong leadership and communication skills
- Expert knowledge of information systems, network security, and disaster planning processes
- Extensive cyber risk management and incident response experience
- Administrative resource skills
- Budgeting and financial planning skills
- Industry-related decision-making experience
- A broad range of IT expertise
- Knowledge of government legislations, regulations, and compliance standards
- Ability to develop and implement security policies and teams

## Certifications

- (ISC)<sup>2</sup> Certified Information Systems Security (**CISSP 943799**) – 2000 to present
- CompTIA - **A+** and **Network +**

## Education

- **CISSP Boot Camp**  
Training Camp - 2021
- **VMware vSphere 5.5**  
VMware Training - 2014
- **Custom Networking**  
triOS College - 2010 to 2011
- **Project Management**  
St. Joseph Healthcare London - 2009
- **eCommerce Developer**  
triOS College - 2003 to 2004
- **Business Administration**  
St. Clair College - 1993 to 1995

## Experiences (Continued)

### **Information Technology Coordinator**

South Huron Hospital Association - 2012 to 2018

The South Huron Hospital Association is a rural community hospital that concentrates on emergent care, inpatient services, primary care, laboratory services, diagnostic imaging, social work, speech language pathology, physiotherapy, and diabetes and dietitian services.

- This was initially a shared position with the Grand Bend Area Community Health Centre. I worked alongside another information technology coordinator to help manage the technology demand of a small rural hospital. When I started at South Huron Hospital Association, the information technology infrastructure was antiquated and mismanaged. Alongside my work mate, we slowly gained control of the environment by assessing all assets that were being used. The immediate assessment indicated that licensing was a top priority. We then moved to endpoints, then an enterprise wireless system, virtual server farm, and finally networking. As for the fast-paced rural hospital environment, we created a unique environment that was stable and ready to meet the needs of today's requirements.
- I was pulled back to the Grand Bend Area Community Health Centre on a fulltime basis, not leaving me the time or resources to assist in the maintenance of South Huron Hospital Association technology needs.

### **Blackberry Customer Support**

Research in Motion - 2011 to 2011

Research in Motion, now know as Blackberry, is a software company that specializes in cybersecurity. They specialize in consulting, and software that is embedded into technologies such as automotive, and device security.

- I accepted employment with Research in Motion to support their client's Blackberry Enterprise Servers in a Microsoft server and IBM Domino server environments.
- I left Research in Motion to pursue an opportunity closer to home.



## **Committee Work**

- **Cyber Security Community of Practice**  
Cybersecurity Ontario  
- 2000 to current
- **Security Community of Practice**  
Alliance for Healthier Communities  
- 2018 to current
- **Cyber Security Community of Practice**  
Huron Perth Area Ontario Health Team  
- 2021 to 2022
- **Decision Support Working Group**  
Huron Perth Area Ontario Health Team  
- 2021 to current
- **IDS Ad Hoc Group**  
Huron Perth Area Ontario Health Team  
- 2021 to 2023

## **Experiences** (Continued)

### **Network and Telecom Project Leader**

St. Joseph Healthcare London - 2008 to 2010

St. Joseph Health Care London and London Health Sciences Centres were combined to be a world class hospital partnership that serves the region of southwestern Ontario with world class advanced healthcare.

- I worked with a team that was responsible for moving departments to new locations within the hospital and from hospital to hospital. We were responsible for endpoint network configuration while working with facilities planning on departmental layouts.
- I also worked on another team that was responsible for assigning new IP addresses to all connected devices within all hospital's networks.
- My last project for St. Joseph Health Care London was the relocation of the Ivey Eye Institute Low Vision Clinic from the London Health Sciences Centre Victoria Hospital to St. Joseph Healthcare London. One of London's largest reconfigurations of healthcare services, we needed to move a compliment of doctors, support staff, and all their technologies to a new location, giving them state of the art technology service to better serve patient care. Every aspect from the documentation of the technology to making sure phone services were routed to the new facility, to network and equipment configurations were made in a precise and timely matter. All my team's hard work and due diligence paid off with a successful completion of the move.
- My contract was terminated due to the restructuring of Information Technology Service for London Health Sciences Centre and St. Joseph Healthcare London.